

Date: January 15, 2009

Number: TAB# 09-002

To: North America DSC Customers

***Issue Regarding Version 1.11 PK/RFK5501, PK/RFK5508
& PK/RFK5516 Keypads***

The purpose of this bulletin is to bring to your attention an issue on version 1.11 PK/RFK5501, PK/RFK5508 & PK/RFK5516 keypads. It should be noted that this issue does not affect PK/RFK5500 keypads.

This issue affects the keypad only. The panel is not affected and will continue to function as normal during this time. All alarms and other events will be communicated as normal.

When the system is disarmed after an alarm has occurred, the keypad will 'pause' for up to 10 seconds. During this time the keypad display will be blank (the zone in alarm will not be displayed) and the keypad will not respond to any key presses.

If the *Alarms Always Displayed When Armed* option is enabled in keypad programming (enabled at default), the zone alarm will be displayed prior to the system being disarmed.

After the 10 second period, the keypad will return to normal operation and the keypad will display the zone(s) in alarm.

On the PK/RFK5501 keypads, the clock display will appear as dashes until an update from the panel is received (within 4 minutes).

Version 1.12 has been released to correct this issue.

Please contact the DSC Customer Help Center at 905-760-3000, or send an email to info@dsc.com or tech@dsc.com if you have any questions.