



DID YOU KNOW SALES TIPS

From **DSC**®

... About Alarm Verification



Verify the validity of any alarm with DSC's PC5950 cost effective audio verification module. Upon transmission of an alarm signal, the PC5950 effectively reduces false alarm dispatches by instantly providing remotely controlled, two-way, talk/listen-in functionality between a central station operator and occupants of the premises using DSC's microphones/speakers (*shown above*).

For added convenience, your customers can monitor their own premises by calling home and remotely initiating audio monitoring using any touch tone phone at any time. To ensure privacy, monitoring stations can only listen-in when an alarm has occurred. The PC5950 can be connected to a DSC Power Series control panel or can operate in universal control panel mode.

Follow the steps below to program a DSC Power Series control panel and PC5950 verification module for audio verification:

Step 1 – Program the Telephone Number

Enter [*][8] Installer Programming. Program the central station phone number in Section [301].

Step 2 – Program the Account Number

Program the account number in Section [310]. If contact ID or Pulse format is required, also program Sections [311] thru [318] for Partition 1 thru 8. *Note: If a pulse format or a Contact ID format is being used, program a HEX digit [A] for any digit '0' in the account number.*

Step 3 – Program the Communication Format

Program the communicator format in Section [350].

Step 4 – Enable two way verification

To enable two-way audio verification for telephone number 1, enable Option [5] in Section [381].

Step 5 – Program the Audio Control Options for zones 1 thru 64

At default, all zones are disabled and will not initiate a two-way session. Enter section [802] and then enter subsection [30] thru [37]. Toggle on every zones you want to initiate two-way audio.

Step 6 – Program the Miscellaneous Control Options for miscellaneous events (*Optional*)

Stay in programming section [802] and enter subsection [38]. Toggle on any other event you want to initiate two-way audio such as duress alarms or an opening after alarms event.

Step 7 – Program the Microphone input assignment for zones 1 thru 64

Stay in programming section [802] and enter subsection [40] thru [47]. Enter for each zone, which microphone (1 – 4) is closest to that zone. This will allow the central station operator to always speak to the closest speaker during a two-way session.